

# ReachINg Out with Purpose



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Delmar DivINe maximizes the efficiency, effectiveness, and impact of the nonprofit sector in the St. Louis region, especially among health, education and human service organizations, while simultaneously being a catalyst for the transformation of neighborhoods in North St. Louis City.

Delmar DivINe will set an example that serves as a regional and national model for community development, collaboration, and social innovation.



5501 Delmar Blvd. St. Louis, MO 63112

Connect with us www.delmardivine.com



#### Welcome to the

Delmar DivINe inaugural annual report. Eight years ago, our founder, Maxine Clark, conceived the idea of transforming the former St. Luke's Hospital into a "place of caring," that would give nonprofit agencies the tools they needed to maximize their impact, while simultaneously working in partnership with the community in which the campus is located.

This vision is now a reality. As you will read in this report, Delmar DivINe welcomed 33 nonprofit organizations and provided them with a variety of capacity-building programs from our Center for Human Service Leadership, all while encouraging and curating collaborative opportunities. Moreover, in response to feedback from the West End neighborhood in which we reside, several retail organizations were added, including GreaterHealth Pharmacy & Wellness, which, in collaboration with SSM, responded to a specific community request for more healthcare options in the area.

In addition, we opened our community multipurpose room and convened our community collaborative board to create programming based on community-identified needs.

Community and collaboration: these are the keys to our work and the theme of this report. I hope you will see that, through the time, talent and treasure of many people and organizations, we have made a great start to changing the story of Delmar Blvd. from "divide" to "divINe."

> Sincerely, Jorge Riofpedre Executive Director

While we welcomed our first two tenants in August of 2021, it was 2022 when the project became fully operational, including achieving a 100% lease rate. In the end, Delmar DivINe welcomed 33 nonprofit organizations and six for-profit companies (the latter either providing services to our nonprofits or in direct response to community-identified needs). Together our agencies served over 250,000 people in Missouri and Illinois.

In order to welcome even more people into our campus, we established The Node ("North of Delmar"), a coworking space open daily during the week offering a large number of amenities and the opportunity to engage with the tenant agencies and the ancillary programing provided by Delmar DivlNe. Although The Node only opened in October due to damage from the flood that hit St. Louis in summer 2022, we had great success with our "Founding 55" promotion offering the first six months of membership at a very attractive price point.

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the **NOOE** 

Another point of welcoming is our Community Multipurpose Room (CMR). The opening of this space was also delayed by the flood, but is now developing a full slate of programs for 2023. Such programming is being vetted by our Community Collaborative Board, a group of West End residents who advise Delmar DivINe on the programs and general use of the CMR so that the space is truly in the service of the surrounding communities.

In everything that we do, connection,

community and collaboration are the focal points. So it was wonderful to see a number of collaborations take root in a short amount of time.

The soil from which these collaborations sprang was the work of the Center for Human Service Leadership (CHSL). Our manager, Brittany Hogan, and her team provided concierge services such as grant request research, assistance with bylaws, and advice on board governance, while facilitating connections to consultants from a wide range of fields that our agencies could confer with to discuss myriad issues. Some topics such as



board governance, were further developed through formal workshops.

Moreover, CHSL director Barry Rosenberg built on the successful and well-regarded capacity building activities at Washington University's Brown School to deliver intensive executive education programs, professional development offerings, board and governance training, professional evaluation, and seminars on the challenges and opportunities in the nonprofit ecosystem.

All of this work generated a good deal of positive media coverage. The Post-Dispatch, the St. Louis Business Journal, St. Louis Magazine, The American, KSDK, and Nine Network all did pieces on our progress.

> As more people and institutions got to see Maxine's vision coming to life, they became excited about being a part of it through their contributions. Since its

Together our agencies served over 250,000 people in Missouri and Illinois.

contributions. Since its inception, Delmar DivINe raised over \$20 million encies in philanthropic donations, which is a testament to the eople importance of the and project and the generosity of the people and corporations that call St. Jouis home. Of course, nothing gets accomplished without a great team. Led by our board of directors, our executive director, Jorge Riopedre, oversaw the translation of Maxine's idea into a finished campus. Brittany Hogan delivered tremendous value for our agencies through her CHSL work, and Shaniqua Jones made everyone instantly feel like part of the Delmar DivINe family as soon they walked in the front door; in fact, she did such a great job that she has been promoted to the newly created position of Volunteer & Community Coordinator.

In spite of COVID-19, of supply chain delays, of floods and a host of other challenges, Delmar DivINe is a reality. In a short amount of time, we've achieved a lot. And the best is yet to come!



# novate

elmar DivINE is fully leased, with **33** nonprofits and **39** total organizations. From the moment Maxine Clark first laid eyes on the former hospital building at 5501 Delmar Boulevard to the opening of Delmar DivINe, a great deal of innovation was brought to bear to make the project feasible.

There were challenges at every step. The project required financing on the order of almost \$40 million dollars and required incredible resourcefulness to find investors and philanthropists who could see the potential of Maxine's idea to bring together nonprofits and capacity building services that strengthened the nonprofit sector while simultaneously having a measurable impact on North City.

And just as everything finally came together, COVID-19 struck. Costs for labor and material skyrocketed and the entire premise of the project was called into question as the landscape of how and even if nonprofit agencies would continue working in buildings was unclear. Later, the project was dealt another blow by a once in a decade flood.

But the project persevered and agencies came to like the idea of participating in a project that would not only house them but also provide capacity building programming and ancillary services to help them thrive. By the fourth quarter of 2022, Delmar DivINe was fully leased, with 33 nonprofits and 39 total organizations, and final preparations were being made for the opening in early 2023 of the Deli Divine, a restaurant by the renowned chef, Ben Poremba.



A fantastic redevelopment of a more than 100 year old building. Congratulations to Maxine Clark for her vision to create a place to bridge the divide.

> Kitty Ratcliffe, President, Explore St. Louis

**Time Line** 



Maxine Clark, founder of Build-A-Bear Workshop, sees the hospital campus and imagines it as a center for nonprofits.

the enterprise.

Formal financing efforts begin. They will eventually vield \$20 million in pre-construction funds.

The first full cohort of nonprofit agencies moves in.

#### 

challenges associated

construction for the

with COVID-19,

project begins.

# 

When determining which agencies were going to be part of the initial cohort at Delmar DivINe, one of the top considerations was the agency's willingness to engage in meaningful collaborations. In fact, before the project even opened, the confirmed tenant agencies met for a discussion of how Delmar DivINe could grow into a project that made collaboration and inclusiveness its hallmarks.

Despite the fact that almost a dozen agencies were still in the process of moving into the project in the latter portion of the year, a half dozen collaborations were already commencing or under discussion by the end of 2022. We hope to have much to report in the way of collective impact next year.

An important aspect of Maxine's vision for Delmar DivINe is that the campus be accessible to the community in which it resides, so it was wonderful when the Community Multipurpose Room (CMR) opened in November. The 6,800 sq.ft. space, complete with high speed WiFi, computers, and top flight information technology, is available to the West End and surrounding neighborhoods for meeting, events, and ongoing enrichment programs.

With the opening of the CMR, we launched the Community Collaborative Board, a group of West End residents who advise the board of directors on events, activities, and partners in and for the space. We look forward to a full year of programming in 2023, and welcoming community residents and civic groups throughout the year.

Moreover, in response to community identified needs, the retail portion of Delmar DivINe also opened in November. West End residents told Delmar DivINe that Carol Daniel, they wanted more options for KMOX healthcare and finance. In response, Delmar DivINe welcomed St. Louis Community Credit Union, Edward Jones, and GreaterHealth Pharmacy and Wellness, the first Black-owned pharmacy in the City of St. Louis in over 40 years. These three organizations are already engaged in collaborations (see above) to increase their impact for communities north of Delmar Blvd.

Finally, Delmar DivINe opened The Node (North of Delmar), a coworking space that can be accessed for daily, weekly, or monthly use at a very competitive price. This space allows entrepreneurs, freelancers, and remote workers to have a centrally located space with amenities such as conference rooms, unlimited printing, and access to Delmar DivINe programming and the Schnuck Family Collaboration Café.

Delmar DivINe represents what is possible when vision and creativity and determination all come together. Behind every door is the story of someone or an organization determined to improve the lives of St. Louisans who found themselves on the other side of Delmar! There are moments when we say, 'I'll believe it when I see it.' Well, when you see Delmar DivINe, you can believe it.

form

One of the most value-added aspects of Delmar DivINe is the Center for Human Service Leadership (CHSL), which plans, organizes, and implements a wide variety of services and activities that build community and enhance the organizational, leadership and management capacities of our nonprofit tenants.

In 2022, despite all of the challenges that both Delmar DivINe and its tenants experienced due to COVID-19, CHSL engaged with the agencies to build capacity and enhance effectiveness. This includes:

#### Lunch & Learns

The Center for Human Service Leadership hosted a total of 14 Lunch & Learns during 2022. CHSL offered two virtual sessions in the spring and the first in-person session in May. Session themes focused on returning to work, identity, and strengths. The tenant Lunch & Learn series kicked off in July and featured ten organizations over nine sessions. These events offered a space for organizations to showcase their work and connect with fellow tenants.

#### Professional Development & Executive Education

Inside the Nonprofit

The Inside the Nonprofit professional development series was facilitated by CHSL's director, Barry Rosenberg, a professor of social work at the Brown School. Sixteen participants representing nine organizations within the Delmar Divine network participated in the program, which covered themes like organizational culture, leadership and management, finance and fundraising, and managing your career over six half-day sessions. Feedback has been overwhelmingly positive as 100% of participar

overwhelmingly positive as 100% of participant respondents strongly agree or agree that the sessions met expectations and enhanced their understanding of organizations, leadership and management, and a variety of topics relevant to nonprofits. They expressed being satisfied with the quality of instruction and peer interaction and would recommend the program to a colleague.

#### In the Middle: Knowledge and Skills for Effective Middle Management

The second professional development series of the year began in September. This was actually the second year in a row that Barry Rosenberg offered this seminar due to its popularity. "In the Middle" welcomed 16 individuals from 14 different nonprofits to participate in a mixture of lectures, small group discussion, and individual reflection. Top subjects included the differences between leadership and management, and how middle management roles influence workplace structure, climate, and culture.





#### **Concierge & Referral Services**

The Center for Human Service Leadership consulted with 20 nonprofit organizations, during which the team provided resources on topics such as bylaws, board governance, and organizational culture. CHSL also provided complimentary access to over thirty external consultants via its Office Hours program.

#### Partnership with the Brown School at Washington University in St. Louis

In response to tenant feedback requesting evaluation training with regard to health disparities, outcomes, and services in the area surrounding Delmar DivINe, CHSL collaborated with the Evaluation Center at the Brown School to host a two-part series on qualitative data collection and analysis. Fourteen individuals representing eight organizations attended and learned the "how to" of conducting in-depth interviews and focus groups. Feedback was extremely positive. Marcus Howard, president of GreaterHealth Pharmacy & Wellness, said, "Our model is to be culturally responsive and inclusive, and a key part of that is incorporating the voice of the community in our design. This training helped us cultivate questions about what people need and want, so that we know what services to provide."

#### Nonprofit Programming

With most of our nonprofit agencies finally operating in the campus at the start of the 4th quarter, CHSL launched its suite of signature programs, beginning with two that focus on funding and sector challenges, respectively.

#### The mINgle

The event brought together area grant makers and our nonprofit agencies to create or strengthen relationships and in general have conversations about the challenges the sector is facing. There were six 10-minute round robin meetings where agencies met directly with the foundations to present information such as their top projects/initiatives and their most pressing needs. Afterwards, a breakfast networking session allowed for informal and extended conversations to occur. Multiple agencies were asked to submit requests for new funding. The next iteration of this event will bring in corporate foundations.



#### 2 INsights

Marking the first installment of an ongoing series, an audience of nonprofit professionals,



funders, students, community members, and stakeholders enjoyed a reception and heard an expert panel discuss how to better build the nonprofit ecosystem. Jason Hall, CEO of Greater St. Louis Inc., Michael McMillan, President & CEO of the Urban League of Metropolitan St. Louis, and Michelle Miller, CEO of Philanthropy Missouri tackled topics such as pandemic-driven changes to foundation grant making policies, emerging resources, and increasing the number of people of color obtaining leadership roles in nonprofit organizations.



Many people and institutions generously contributed to Delmar DivINe since its inception in 2018. Their support was instrumental to our success and we are deeply grateful.

#### \$3 million or more

Centene Charitable Foundation Maxine Clark & Bob Fox John McDonnell

#### \$1.5 million – \$3 million

Anonymous Washington University in St. Louis

#### \$1 million – \$1.5 million

Berges Family Foundation Dave and Thelma Steward

#### **\$500,000 - \$999,999** Missouri Foundation for Health

#### \$250,000 - \$499,999

Ameren George and Carol Bauer Bob Clark Edward Jones Todd & Julie Schnuck Michael Staenberg

#### \$100,000 - \$249,999

Larry Chapman Tom and Jennifer Hillman Gene and Connie Kahn Wang Liu Foundation

#### \$50,000 - \$99,999

Jerry Kent Carol and Ward Klein Mid America Transplant Foundation Wells Fargo

#### \$25,000 - \$49,999

Emerson Joan Malloy Jerry and Sue Schlicter St. Louis Community Foundation St. Luke's Hospital Greg Wendt

#### \$10,000 - \$24,999

Paul & Elissa Cahn Kemper Life Nina Needleman Hank Webber & Christine Jacobs Dave Spence

#### \$1,000 - \$9,999

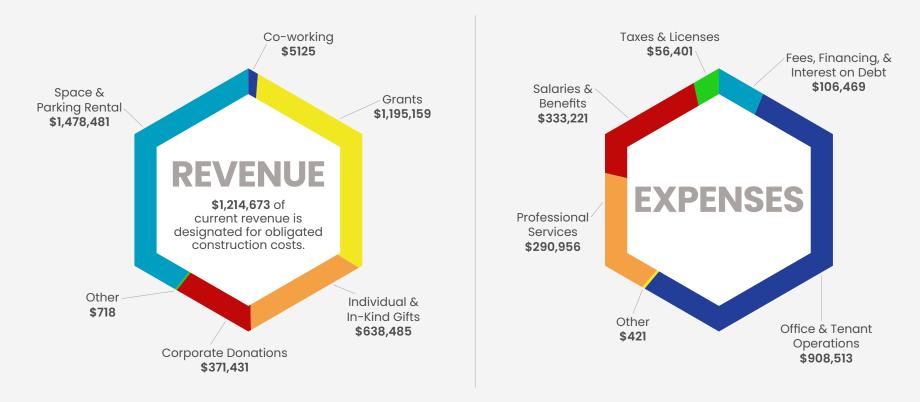
BJC Healthcare Brad Bishop Dedric Carter Huntington National Bank Edward & Betsy Lawlor Mary McKay Sandra M. Moore Nuveen Gary & Marilyn Ratkin Regional Business Council Regions Bank Jorge Riopedre & Shera Dalin Travis Sheridan Spire St. Louis Trust

#### Up to \$999

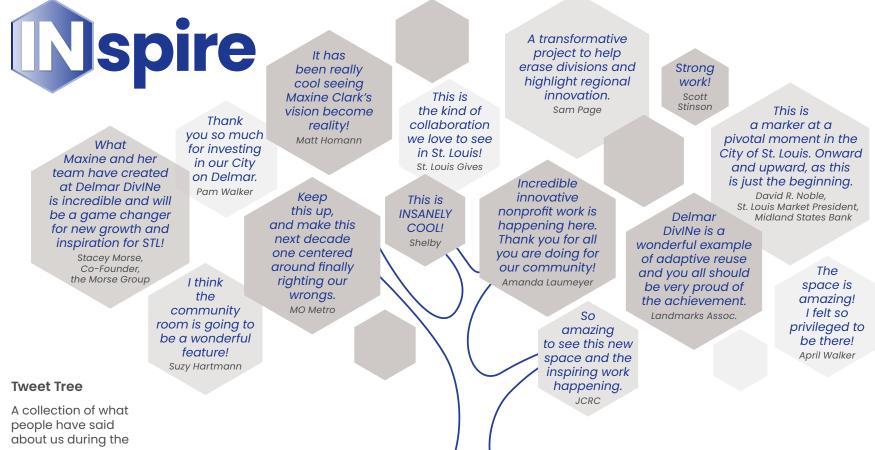
Zabe Agha Pamela Anders Keaira Anderson Christine Basler Anna Bertman Alex Bird Katherine Burkhardt Naomi Cahn **Renee Denlow** Missy Fish Marilyn Freundlich Justin Idleburg April Mickens Jolly Jeffrey Jowdy Tina Klocke Teresa Kroll Landmarks Association of St. Louis Suzan Mendelson Laycob Diane Matthews Art & Belinda McCoy Kerry Murray Jajuana Patrick Nancy Sachs Geetha Sant Amv Scharff Howard Smith Shilpa Thornton Utopia Entertainment Rebecca Van Bergen West End Neighbors Cynthia Williams

Mark & Karen Zorensky

#### Financials



2022 financials are unaudited; a copy of our audited financial statements for 2021 are available at www.delmardivine.com/audit.



past year.

# Delmar Div**in**e | Annual Report | 2022



Delmar DivINe is first and foremost about empowering the nonprofit sector and working with select for-profit partners to help innovate and increase prosperity and equity for the City, especially north of Delmar Blvd. We are pleased that every available office space is leased. Here is summary of who's who at Delmar DivINe (click on the organization name to learn more):



Alive & Well Communities



Asthma and Allergy Foundation of America ST. LOUIS CHAPTER

Asthma & Allergy Foundation



**Behavioral Health Response** 



**Berges Family Foundation** 



**BJC HealthCare** 



**BJC/Raising STL** 







**Clark-Fox Family Foundation** 



**Edward Jones** 



**EMD Consulting** 



**Eye Thrive** 



**Gateway Early Childhood Alliance** 





**Girls in the Know** 



**GreaterHealth Pharmacy & Wellness** 



**Health Literacy Media** 



**HOME WORKS!** 

IFF



**iFM Community Medicine** 



**KIPP St. Louis** 



Mental Health America of Eastern Missouri (MHA-EM)



**Mound City Bar Association** 

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**Navigate STL Schools** 







St. Louis Community Credit Union

**STRATEGIC** COMMUNITY PARTNERS

**Strategic Community Partners** 



**Teach for America St. Louis** 







**The SoulFisher Ministries** 

18





The T by Power4STL



**United 4 Children** 



University of Missouri - St. Louis



BROWN SCHOOL

Washington University in St. Louis Brown School



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What a great privilege it is for Behavioral Health Response to office at Delmar DivINe! We love that Maxine Clark and her team saw the great potential in this location.

Pat Coleman, President & CEO, Behavioral Health Response

We hope you have enjoyed this recap of our first full year of operations. Please engage with us in 2023! Come visit our community of agencies, eat at the Deli Divine, volunteer, partner, or contribute financially. In whatever way is best for you, join us in making a new beginning for North City and the entire region.

> MILY FOUNDATION ter

Additional photos

provided

by Sam Fentress

and Alex

Kendall.

port | 2022 20



#### **Board of Directors**

Keaira Caldwell-Anderson (at large) Real Estate Professional and Founder of Sights Trucking

Dedric Carter (Treasurer) Vice Chancellor for Innovation and Chief Commercialization Officer, Washington University in St. Louis

Maxine Clark (President) Founder, Build-A-Bear Workshop, Chief Inspirator, Delmar Divine

Justin Idleburg (at large) Principal, Idleburg Consultants

Edward F. Lawlor (Vice President) Special Assistant to the Provost, Brown School at Washington University in St. Louis

Mary M. McKay (Chair) Vice Provost for Interdisciplinary Initiatives at Washington University in St. Louis

April Mickens Jolly (at large) Planned Parenthood of the St. Louis Region and Southwest Missouri, VP of Health Equity, Education, and Culture





Sandra M. Moore (at large) Managing Director, Advantage Capital

Jajuana Patrick (at large) Vice President of Talent Management & Culture, SBM Management

Geetha Rao Sant (at large) Adjunct Professor, School of Law, Washington University in St. Louis

Travis Sheridan (at large) Chief Community Officer, Wexford Science & Technology

Shilpa Thornton (at large) Retired Physician

Delmar DivINe goes far beyond restoring a building: Maxine's vision has created a collaborative nonprofit ecosystem, provided quality amenities for residents of all incomes, and – most importantly – begun to restore social and economic justice to the West End community after decades of disinvestment. William Carson, U.S. Bank Vice President

Hank Webber (at large) Principal, Urban Impact Advisors

Cynthia Williams (Vice President - Racial Equity) Assistant Dean of Community Partnerships, Brown School at Washington University in St. Louis

